

What is Featherplace.com return policy?

Return Instructions:

To return an item, contact us by email: returns@featherplace.com or by phone 573-796-2183 to obtain a Return Authorization Number.

RETURNS: No returns accepted without a Return Authorization Number and a completed Return Authorization Form which includes invoice number.

- After you receive RA #, print and complete the Return Authorization Form located [here](#) and include a copy with your return.
- Merchandise must be returned complete and in its original condition.
- Return requests must be made within 10 days of receipt of the merchandise.
- Return Authorizations expire within 15 days from issue date. Returns received after this date are subject to a **40% restocking fee.**
- Custom Dyed items & Closeouts are not returnable.
- **25%** restocking charge will be applied on returns.
- Freight charges will not be credited on returns.
- Merchandise received
- Merchandise received **WITHOUT** Authorization is Subject to a **40% restocking fee.**